Clearing Browser Cache

There are a wide variety of reasons you may want to clear you browser's cache. Often it is an essential step in the troubleshooting process for webapp failures. Documented below is the steps necessary on a variety of platforms and browsers. This page is a work in progress, if you know a browser that isn't on here or have pictures that aren't here, please take the time to add them.

- Windows
- Internet Explorer Internet Explorer 8 Internet Explorer 7 and Below • Firefox Firefox 3.5 and Newer Firefox 3.0 Google Chrome (more recent) Google Chrome v12.0.742.124 (older) Google Chrome Mac OSX Safari Firefox (Mac) Firefox 3.5 and Newer (Mac) Firefox 3.0 (Mac) • Opera (Mac)

Windows

Internet Explorer

Internet Explorer 8

1. Click the "Safety" menu in the upper right hand corner Live Search Page 🔻 🏠 🔹 2 - ----Safety - Tools --2. Click "Delete Browsing History..." Delete Browsing History... Ctrl+Shift+Del 👩 InPrivate Browsing Ctrl+Shift+P Webpage Privacy Policy... Ctrl+Shift+F InPrivate Filtering InPrivate Filtering Settings Security Report International Website Address SmartScreen Filter Windows Update

3. Next to "Temporary files, Cookies, and History" click the "Delete" button



Internet Explorer 7 and Below

- 1. Click the "Tools" menu
- 2. Select "Delete Browsing History"
- 3. Next to "Temporary files" click the "Delete" bButton
- 4. To delete cookies, click the "Delete Cookie" button
- 5. Click the "Close"

Firefox

Firefox 3.5 and Newer



2. Click "Clear Recent History..."



Options...

3. From the "Time Range to Clear" drop down, choose everything

Clear Recent History	×
Time range te dear	Last Hour 🔹
-	Last Hour
✓ Details	Last Two Hours
	Last Four Hours
	Today
\rightarrow	Everything

- 4. Click the "Details" drop down arrow and choose what to delete 5. Click the "Clear Now" button to confirm and perform the action
 - Clear All History

 Time range to dear:
 Everything

 Image: All history will be deared.

 All history will be deared.

 This action cannot be undone.

 Image: Details

 Clear Now

 Clear Now

 Clear Now

Firefox 3.0

- 1. Click on the "Tools" menu in the menu bar
- 2. Click "Clear Private Data"
- 3. Ensure Cache & Cookies is checked
- 4. Click "Clear Private Data Now" to confirm and perform the action

Google Chrome

(more recent) Google Chrome v12.0.742.124

1. Click the wrench menu in the upper right corner



2. Click "Preferences"



Basics

Personal Stuff

Under the Hood

Click on "Clear	browsing data"
Under th	ne Hood
Privacy	Content Settings Clear Browsing Data
	Google Chrome may use web services to improve your browsing experience. You may optionally disable these services <u>Learn more</u>
	✓ Use a web service to help resolve navigation errors
	oxdot Use a prediction service to help complete searches and URLs typed in the address bar
	✓ Predict network actions to improve page load performance
	Enable phishing and malware protection
	Automatically send usage statistics and crash reports to Google

• Make sure the following are checked and the time range is set to "the beginning of time"

	Clear Browsing Data
m: ge	Obliterate the following items from: the beginning of time Clear browsing history Clear download history
hrc e F	 Delete cookies and other site and plug-in data Clear saved passwords Clear saved Autofill form data
o t	Cancel Clear Browsing Data

- Click on "Clear browsing data" (older) Google Chrome



2. Click "Clear Browsing Data..."

	Image: A state of the state
New tab	Ctrl+T
New window	Ctrl+N
New incognito window	Ctrl+Shift+N
Always show bookmarks bar	Ctrl+B
Full screen	F11
History	Ctrl+H
Bookmark manager	Ctrl+Shift+B
Downloads	Ctrl+J
Clear browsing data	Ctrl+Shift+Del
Import bookmarks & settings.	
Options	
About Google Chrome	
Help	F1
Exit	
	New tab New window New incognito window Always show bookmarks bar Full screen History Bookmark manager Downloads Clear browsing data Import bookmarks & settings. Options About Google Chrome Help Exit

3. Ensure cache is checked and change the time range to clear to "everything"

Clear Browsing Data					
Obliterate the following items:					
Clear browsing history					
Clear download history					
Empty the cache					
✓ Delete cookies					
Clear saved passwords					
Clear saved form data					
Clear data from this period: Everything					
Clear Browsing Data Close					

4. Click "Clear Browsing Data"

Mac OSX

Safari

Clearing cache is easy, just follow the following steps:							
S	afari	File	Edit	View	Histor		
	About Safari						
Report Bugs to Apple							
	Prefer	ences.			ж,		
~	Block	Pop-U	lp Wind	dows	企 ₩K		
	Private Browsing						
Reset Safari							
Empty Cache \C#							
	Servic	•					
	Hide S	Safari			жн		
	Hide (Show	Others All			Υжн		
	Quit S	afari			жQ		

- Click on Safari in the menu bar (should be the only bolded option and immediately to the right of the Apple menu)
 Click Empty Cache

Å	Are you sure you want to empty the cache?
	Safari saves the contents of webpages you open, and stores them in a cache, so the pages load faster when you visit them again.
?	Cancel Empty

3. Click the Empty button on the dialog box that comes up.

A keyboard shortcut exists: apple key+alt/option+e then hit enter to confirm the deletion.

Firefox (Mac)

Firefox 3.5 and Newer (Mac)

🗯 Firefox	File	Edit	View	History	Bookmarks	Tools	Window	Help	1P
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						⊜ W	eb Develop	ber	•
						Fill 💞	wizard rebug		•
						💞 Fil	rePHP		►
						Page	Info		жı
						Start	Private Bro	wsing	
						Clear	Recent Hi	story	
						Live	HTTP head	ers	

Click on the "Tools" menu in the menu bar
 Click "Clear Recent History"

Click "Clear Recent History"					
\varTheta 🔴 🔘 🛛 🛛 Clear	O Clear Recent History				
Time range to clear:	Everything Last Hour Last Two Hours Last Four Hours Today				
Details	✓ Everything				
	Cancel Clear Now				

3. From the "Time Range to Clear" drop down, choose everything
If you want to see what is cleared, click the details button



1. Click the "Clear Now" button to confirm and perform the action

Firefox 3.0 (Mac)

- 1. Click on the "Tools" menu in the menu bar
- 2. Click "Clear Private Data"
- Ensure Cache & Cookies is checked
- 3. Click "Clear Private Data Now" to confirm and perform the action

Opera (Mac)

- 1. Click on the "Tools" menu in the menu bar
- 2. Click "Delete Private Data..."
- 3. Click the "Delete" button to confirm the action